

## Trinity Travel, LLC – General Terms and Conditions

### Responsibility:

The tour member understands that he or she has no claim against Trinity Travel, LLC, (hereinafter "Trinity Travel") its principals, employees, representatives, or its affiliates for events or circumstances beyond their control, including, without limitation, any delay or cancellation in transportation; change of transportation equipment; or for delay or damage to or loss of property or baggage or injury to or death of persons due to any neglect or willful act of an air carrier, hotel, bus company, steamship or cruise company, railroad, transportation company or service company of any kind, or any other person or persons rendering any of the services being offered in connections with these tours. Further, Trinity Travel advises that it has no ownership interest whatsoever in any hotel, restaurant, bus company or transportation or service company of any kind, nor does it have any employee outside of the USA. You may see the name Trinity Travel affixed to motor vehicles, on signs around the hotel or elsewhere. This use of our name is purely for reasons of identification and does not denote ownership, supervision, or control by Trinity Travel in any way. Trinity Travel acts only as an agent in securing hotels, transportation and other travel services from suppliers, and in no event shall Trinity Travel be liable in the event of any failure by any person or company to render any transportation, lodging or other travel services to be provided on the tour. If there is a difference between the conditions of Trinity Travel and those published by suppliers, the conditions of suppliers shall apply. Trinity Travel and its overseas representatives reserves the right to change, amend or cancel any part or all of the tour; substitute hotels, cruise ships and air carriers of similar quality; and to vary the sequence of sightseeing and/ or to re-route the order of cities; make such other changes as may be reasonably necessary. Trinity Travel may correct pricing errors at any time, or increase the program price in the event of increases due to change in fuel surcharges, currency fluctuations, entrance fees or taxes. In calculating the cost of the trip, Trinity Travel has relied on your consent to these terms and in the absence of this release, the cost of the trip would be higher. A contract is made and these terms are deemed accepted by the tour member when your reservation and initial payment are accepted by Trinity Travel. Any dispute regarding these terms or any other matter related to the services provided by Trinity Travel shall be governed by Kansas law and settled by binding arbitration in Overland Park, KS. We reserve the right to decline to accept a person, or to remove a person from a tour, if such person presents a significant risk to the health or safety of himself or the group and the person cannot otherwise be reasonably accommodated.

**Group Air:** Group Air reservations are subject to restrictive terms which vary by airline. Connections, layovers, and all conditions surrounding group air travel cannot be guaranteed and may change before departure. Deviations are not allowed on Group Air tickets. To travel on different dates, travelers must book land only (see below) and purchase individual airline flight tickets. Seat assignments for Group Air are made "at the discretion of the airline". Although Trinity Travel will make reasonable effort to fulfill requests, SPECIFIC SEAT ASSIGNMENTS CANNOT AND WILL NOT BE GUARANTEED. Seat numbers will be advised approximately 2 weeks prior to departure. Changes to assigned seats should be discussed directly with the airline. Group Air is economy class and is not upgradable to first class, business, economy plus, etc. To upgrade the class of seat assignment, travelers must book "Land Only" and purchase individual airline flight tickets (see below). Travelers are responsible for complying with all airline requirements for checked and carry-on baggage.

**Land Only:** Travelers making their own air arrangements will travel "Land Only" and must notify Trinity Travel of no less than 120 days before departure. Land only passengers are responsible for meeting the group at a specified time and location on arrival day and for arranging and the cost of transfers to and from the airport if their schedule does not closely coordinate with the group schedule. **DO NOT PURCHASE INDEPENDENT AIRLINE TICKETS UNTIL NOTIFIED IN WRITING THAT THE MINIMUM NUMBER OF TRAVELERS HAS BEEN MET TO OPERATE THE TRIP.**

**Health Requirements:** Travelers should be medically and physically fit for this pilgrimage. The pilgrimage is for avid walkers; prior training is highly recommended. Walking may entail up to 18 miles per day with moderate to steep grades and uneven surfaces and daytime temperatures up to 100°F. Please discuss any existing medical condition prior to booking your reservation.

**Photography:** Trinity Travel may take photographs of its trips and travelers, and traveler grants express permission to do so and to use such photographs for promotional purposes without compensation to traveler.

**Identification Required:** A passport is required for all travelers and it should be valid for at least 6 months past the scheduled return date. Non-U.S. citizens may require a visa prior to departure. The cost of passports and any required visa is the responsibility of the traveler.

**Cancellation Policy and Refunds:** We hope that nothing will prevent you from taking your Trinity Travel pilgrimage. However, should you need to cancel, your cancellation must be received in writing, via email, fax or by letter. It will be effective on the date of receipt. If you cancel your tour after you have received your documents and airline tickets, you must return them to Trinity Travel before we can process your refund. The following cancellation charges per person will apply: date of deposit until final payment due date - \$200; after the final payment due date – NO REFUND. The cost of travel insurance is non-refundable. Once the tour commences there will be no refunds for missed or unused portions of the tour program. **Trinity Travel recommends that you purchase a travel protection plan to help protect you and your travel investment against the unexpected.** Plan details are available upon request and plan must be purchased at or before the final payment.

**For additional information or to obtain a reservation booking form, please contact us:**



**Trinity Travel, LLC**

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